

Terms & Conditions of Sale

Alphabetical Order

May 2022

1. AGENCY PRICING: Mandated unless otherwise negotiated in writing.
2. BULK TANKS: To be inspected and registered with HCT along with expiry dates prominently noted on tank.
3. CHANGE ORDERS: Charged at prevailing rates.
4. CHANGE YOUR DISTRIBUTION STATUS; Call us at (888) 788-5807 to learn how.
5. CONSULTING FEES: Charged at prevailing rates.
6. CONTAINERS AND DISPOSAL: All containers are single use, one way, non-deposit & recyclable. Recovery services are available in most areas.
7. CONTAINERS RE-USE: Reusable when properly tested, cleaned and sanitized.
8. CREDIT CARD AND BANK FEES: Assessed over the stated prices at prevailing percentages.
9. DELIVERY TIMING: Normally shipped within 5 BUSINESS days. Allow for carriers handling and scheduling - HCT is NOT ABLE to control delivery dates.
10. FREIGHT - FOB: Origin (Usually Los Angeles or Modesto California).
11. FREIGHT BILLING: Usually pre-paid and added to your invoice for your convenience.
12. FREIGHT COSTS: Estimate per gallon CA \$0.80 - AZ \$1.00, Midwest \$1.40, East Coast \$1.60
13. GUARANTEES: None of the products are sold on a performance basis.
14. HCT MORALS AND ETHICS POLICY BETWEEN RE-SELLERS ARE ALWAYS IN EFFECT.
15. MARKET SEGMENTS: Buyer is not authorized to sell product outside its designated market segment, Example: purchase under Ag and sell into turf.
16. MINIMUM ORDER: \$2,500 or \$75.00 processing/handling. May be waived to end users and Contractors. 6 ea. 5 gl. pails. 36 pails and 3 drums per pallet.
17. ORDERING: Contact HCT (602) 615-4165 or email support@hctllc.com. All orders acknowledged within 24 hours.
18. PLEASE NOTE: Prices do not include freight, delivery, setup or site service. Contact your dealer for these services. Prices for services vary. Bulk is unpackaged.
19. PRICES: Subject to change without notice, unless contracted otherwise.
20. PRICING (Agency): Mandated unless otherwise negotiated in writing.
21. REMITTANCE ADDRESS: HCT, LLC - 7032 East Cortez Drive, Scottsdale, AZ 85254-5123
22. RETURNS: Subject to acceptance and up to 50% restocking fee.
23. TERMS OF PAYMENT: Net 30 days on approved credit. 2% late penalty fee monthly.
24. TOTE REFILLS: Not supported due to logging and valve leak risk potential.
25. WILL CALL: Modesto and Paramount CA. HAZ Mat Required. By appt. only.

EXPECTATIONS

Agronomy

As an agronomist, there is the known and the unknown, what we can determine, and what we can't. We can more accurately than ever before, determine the conditions of our soils and what needs to be done to start working again. Soil analytical techniques have been improved by HCT beginning the years 2021 and 2022. HCT chemistry can take all the things in water that end up cementing the soil, and make it nutrition, all the while detoxifying the elements that are not beneficial. HCT's technology can do this for waters and soils across the world, and we've been doing it throughout the USA, with a "dabble" as they say, in Mexico and Canada.

As a prospect customer, we want you to know about the differences between several factors;

- The difference between water treatment and soil remediation.
- The existing conditions; pond, soil conditions, piping, drip, emitters.
- Bioremediation – the biology of water and soils.
- pH versus ionization potential.
- Available nutrition.
- Sustainability and synergy of products used from pond/water to soil to vegetation.

Plants are like us but they drink, they don't eat. Just because we put water and nutrition onto the soil, doesn't mean the water and the nutrition made it to the plant to drink, or that it was in an available form to drink. Even we as humans have to ingest the hydration and nutrition to utilize it, so do plants.

When we have hard water, hardness is the same nutrition we buy to put on our soils. What happens is the hardness, and added nutrients, can evaporate to dryness and form scale. Scale doesn't solubilize, not even with rain, so the soils become "cemented". Soils also become toxic from several items; cementation, biological slimes and toxins (including gasses), and sodium and chloride, as well as the accumulation of nutrients. Your plants might use 20% of nutrition you apply, where the rest builds up in the soil. So have the soil tested! Not so fast, the test methods show you "available & exchangeable, they do not show you total, unless you ask for it. Total will usually reveal the masses of accumulated minerals, metals and nutrients, more like cement and steel, that is harboring toxins, creating septic soil water and hindering the **vegetations access to its essential needs**;

- Water penetration throughout the root zone.
- Available nutrition (as deemed by the available nutrition soil analysis).
- Complete nutrition.
- Sodium & Chloride Detoxification.
- Biology Management (SRB, IRB, Infiltration).
- Soil Oxygen.
- Sustainability.

We're capable of treating more varieties of water than any other products, from reclaim, calcareous, sodium and even shells. We incorporate the biology and oxygen through water chemistry, everything

the vegetation needs. The same applies to soils. But soil remediation, like water treatment, is unique, as usually the quest for a solution is usually due to the accumulation of so much matter that has to be

fixed. **It is fixed by either physical removal and replacement, or by our program, gradually “harvesting”, and detoxifying – water from pond to pump station, treated, to piping to vegetation.**

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The process is Water Treatment;

- Phase I – Water treatment with soil remediation.
- Phase II – Sustain soil integrity

Remediation of the soils takes time and it’s a beneficial process harvesting the nutrients, not having to purchase them while at the same time fixing your soils. The more chemistry used, the faster it happens. The sooner we get water down the sooner we realize good vegetation. Getting water down requires lots of chemistry treated water, but once getting water down the benefits are realized and you begin saving water. Are you really spending more money? Take a look at what you spend with us, and then what you are no longer spending! <https://www.hctllc.com/value-and-offset>

Problems Solved: <https://www.hctllc.com/turf-problem-solved>

Chemigation

We went to the edge of the world and back to create a chemigation system that was simple, reliable, serviceable locally, and supported on-demand!

One FS-1 Switch Box per pump station, simply reads flow from your existing pump station flow meter, relaying the pulses to up to three chemical injection pumps (HCT’s WaterSOLV™ Curative, WaterSOLV™ BC and your liquid fertilizer).

The FS-1 has a Touch Pad Controller to synchronize the pump station flow with the pumps. Plants need a healthy drink when they need it, not when we choose to provide it to them. Available hydration, nutrition, oxygen on demand, by continuous chemigation with HCT’s Sustainable Solutions.

The “bundle” is just about everything you’ll need but with possible exceptions. Everyone has their own wants and desires, top of the line, budget, but we have set expectations as well and that’s to deliver a quality product that will be reliable and also serviceable remotely. The goal, trouble free, little to no downtime, is to keep giving our vegetation what it needs.

The Options;

- FS-1 Switch Box – Control Panel / Smart Box to “chemigate” as you desire. Use the panel to dial in / adjust your treatment rates. It communicates between the pumping station and the chemical feed pumps.
- Pumps: Our BC needs a degassing pump. The pumps have to be compatible with the chemical, its output volume, the pressure and the volume of flow by the system, but also, reliable and our keyword, serviceability!

Every pump station is different and there really is no one size fits all, without some deviation. The deviations are noted above by the pump requirements / pumps station, but also the flow sensors are involved. Other factors include installation, lengths, location, safety, drainage, mounting, cables and lengths, power, etc. All of these, along with all the agronomic factors mentioned in the prior section of Agronomy.

HCT

HCT is committed, dedicated, invested, inventoried, to the reliability and serviceability of its product and programs, and to be timely and responsive to your request and needs.